

There are statutory warranty rights for defective goods.

Price information: The total price of the goods (excluding shipping costs) including all taxes and duties within the EU is stated on the respective product page. For deliveries of goods outside the EU, separate duties and taxes may be incurred by the buyer upon receipt of the goods. These separate charges are levied by local authorities. All prices and shipping costs are in Euros.

Shipping information: There are no shipping costs for standard shipping within Germany. An overview of the shipping costs can be found [here](#).

Delivery time information: At the latest, we dispatch our products 2 working days after receiving the payment. The date of delivery is furthermore determined by the dispatch time. Experience has shown that within Germany, it takes 2-3 working days for parcels to arrive and 3-5 working days for letters. Delivery of parcels and letters to other EU countries can take 2-4 working days longer. Various delivery times are possible. Electropapa provides details of delivery times in the shipping options on the "Checkout" page.

Technical steps the conclusion of the contract:

By pressing the corresponding on-screen buttons, you can select a category and, within this, an item. Pressing the "Add to Cart" button will place the item in the shopping cart. In the shopping cart, you can change the quantity of the selected items or empty the cart by deleting items. After pressing "Proceed to Checkout", you can: enter a billing address and a separate delivery address; select from the shipping methods offered; select from the payment methods offered, and - if necessary - enter a voucher code. Along with the billing address, we will also request your e-mail address. As part of the process of creating a customer account, we will give you the option to save the billing address you entered for your next visit. By clicking the "Place order now" button, you are making a binding order which is subject to charge.

Payment methods: Electropapa offers the payment methods direct debit, credit card and invoice via the payment service provider PayPal (Europe) S.à r.l. et Cie, S.C.A.. These payment methods can also be used without a PayPal user account. The PayPal terms and conditions apply.

Amazon Pay is a service of Amazon Payments Europe S.C.A. The Amazon Pay terms and conditions apply. The payment method 'Sofortüberweisung' is a service of Sofort GmbH. The Sofort GmbH terms and conditions apply. PayU is an international payment service provider. The PayU S.A. terms and conditions apply.

Electropapa does not charge any separate fees for the use of these payment methods. The data entered will not be stored by Electropapa but may be stored by the respective selected payment provider. The corresponding data protection provisions of the payment service provider apply.

Vouchers:

a) Promotional vouchers and gift vouchers can be entered in the "Voucher code" field in the shopping cart and redeemed by clicking on the "Redeem voucher" button.

b) For promotional vouchers, the respective redemption conditions of the associated promotion apply. These terms and conditions can be found on the corresponding promotion page.

c) Gift vouchers can be redeemed until the end of the third year after the year of voucher purchase.

d) Promotional vouchers and gift vouchers can only be redeemed prior to the completion of the order process. Subsequent offsetting is not possible.

e) Vouchers can only be redeemed in full. Proportionate offsetting is not possible as such vouchers do not have a balance. The value of the goods in the order must be at least equal to the value of the voucher in order to be redeemed. Shipping costs do not count towards this value.

f) Gift vouchers are transferable to other legally competent persons.

Retention of title: We retain title to the object of purchase until a full payment has been made.

Information about storage and accessibility: We save the contents of the contract confirmation e-mail, which contains the contract text. If you would like to permanently save the contract text, please save the contract confirmation e-mail and print it out. When concluding the contract, the contractual provisions, as well as the general terms and conditions, will appear on your screen. Upon the conclusion of the agreement, you will immediately receive these contractual provisions via e-mail. Consequently, you are given the opportunity to save the contractual provisions, including the general terms and conditions, on a permanent data carrier. This can be done, for example, by saving the e-mail we send you or by taking a screenshot of the offer. We would furthermore recommend that you print out and save the respective presented offer on screen.

Recognition and rectification of input errors:

The "Go back" button in the browser provides an effective and accessible, technical way to rectify input errors. You can use this to correct input errors, which is possible as long as you haven't clicked on "Submit Order". Another effective, technical method to recognise input errors is, for example, to use the zoom function of your browser. The recognition of input errors on the part of the customer requires you to double check that the information entered via the keyboard or mouse corresponds with your order requirements. Check if everything you wanted to write is what actually appears on the screen. If this is not the case, please cancel the process. Check over the details once more before clicking on "Place order now". You will also be assisted by the written instructions which are included in the order process. Please check in particular that the quantity of products in your shopping cart is accurate before clicking "Place order now".

Information according to § 18 Battery Law: Batteries can be returned to the point of sale after use. End users are legally obliged to return used batteries. The symbol with the crossed-out dustbin (§ 17 Paragraph Battery Law) means that batteries must not be disposed of with household waste. The chemical symbols of the metals (§ 17 Para. 3 Battery Law) have the following meanings: "Hg" represents mercury (Hydrargyrum), "Cd" represents cadmium and "Pb" represents lead (Plumbum). You can return the batteries to us as indicated in the imprint (provider identification).

Information, notifications and notices: We hereby inform you that we may collect, process and use personal data, in so far as necessary, through electronic data processing (EDP) for the purpose of establishing, modifying the content of or changing the purchase contract (contract of sale). The fulfilment of the contract of sale, of which you as a customer are one of the contracting parties, represents permission at the level of European law for us to process your personal data (Art. 6 Para. 1 lit. b DS-GVO). We would like to notify you that we forward your details for the purchase

contract, in so far as necessary, to Afterbuy (ViA-Online GmbH, Kimplerstraße 296, 47807 Krefeld, <https://www.afterbuy.de>). Apart from this, we do not pass on your details to any further third parties. For more information or disclosure, please contact us at the address stated in the provider identification (Imprint). We would like to remind you that you can revoke your consent for us to collect, process and use your data at any time with immediate effect. You can also declare this revocation via e-mail. You will find our e-mail address in our provider identification (Imprint). For more detailed information, please also read our data policy in accordance with the DS-GVO. You can access this via the corresponding link in the footer of our online shop.

Contract language, applicable law: German is the language available to you for the conclusion of the contract. The law of the Federal Republic of Germany shall apply. We do not submit to any codes of conduct.

Information on consumer dispute resolution: We are not willing or obliged to participate in any dispute resolution proceedings before a consumer arbitration board according to the Consumer Dispute Settlement Act.